

Refund Policy for Om Chanti Fitness

General Policy

Om Chanti Fitness offers refunds under specific conditions for clients who wish to cancel their program. By signing up for our services, clients acknowledge and agree to this refund policy.

Refund Eligibility

- Three-Month Program: Clients are eligible for a full refund within fourteen days of purchase, provided no significant services have been used (e.g., less than half of the scheduled sessions).
- One-Month Program: A full refund is available within ten days of purchase if no significant services have been used.

Non-Refundable Services

Once more than half of the scheduled sessions have been used or after the specified refund period, refunds are no longer available. Clients are then obligated to fulfill payment for the entire contract period.

Extenuating Circumstances

In cases of illness or other extenuating circumstances, a refund or program cancellation may be considered on a case-by-case basis. Such cases include:

- Severe medical conditions or injury preventing participation.
- Other personal circumstances deemed valid by Om Chanti Fitness.

Extenuating circumstance requests should be submitted in writing to omchantifitness@gmail.com and may require supporting documentation.

Program Pausing

Clients may pause their subscription once for up to thirty days due to personal or medical reasons.

During this time, payments are not refunded but postponed until the pause period ends. Requests for pausing a program should be submitted in advance.

Contact Information

For any questions or to request a refund or pause due to extenuating circumstances, please contact Om Chanti Fitness at omchantifitness@gmail.com.